

# **Prescription Drug Plan Overview**

## **Presented For:**

# **Greater Tompkins County Municipal Health Insurance Consortium**



## **ProAct Background**

- A Full Service Pharmacy Benefit Manager
- Subsidiary of a One Billion Dollar Provider of Prescription Services
- Endorsed by NYSAC
- A “High Touch” Provider Of Services With Support that is Unmatched in the PBM Industry
- Sole Focus is on Mid-Market Size Employer

## Kinney Drugs, Inc.

- 100% Employee Owned
- Made up of 4 Component Companies
  - Kinney Drugs, Inc.
  - ProAct, Inc.
  - Health Direct Mail-Order Pharmacy Services
  - Health Direct Institutional Services
- Annual Sales of 1 Billion Dollars
- Headquartered in Syracuse & Gouverneur
- 3,000 Employees
- 4<sup>th</sup> Largest Chain Drug Store in United States

# Implementation

- New Administrator is Effective 1.1.13
- New Administrator, Not a New Plan
- Included Drugs and Excluded Drugs will not Change
- Members will Need to Show New ID Cards at the Pharmacy at First Pick-up
- Mail Order Pharmacy will Change
- Member Communications will be Provided
- ProAct Team Members Available at Health Fairs

## Member Service

- New ID Cards will be Provided Prior to 1.1.13
- No Phone Tree or Automated Menu
- Members will Need a New Rx for Mail after 1.1.13
- Assistance with New Mail Order Pharmacy
- Website Available for Members
- On-site Presentations by ProAct Staff

# Pharmacy Network

- All National Chains
  - Kinney Drugs
  - Rite Aid
  - CVS
- Grocery Store Pharmacies
  - Tops
  - Wegman's
- Independent Pharmacies
  - Green Street Pharmacy
  - Palmer Pharmacy
- Mass Merchants
  - Target
  - Wal-Mart
  - Kmart
- Coverage in all 50 States

# Health Direct Pharmacy Services

- Home Delivery is a Win-Win for Members
- Automatic Refill
- Pharmacists Contact Physicians when Refills Expire
- Best Industry Turnaround Time
- Physicians can E-prescribe, Call or Fax Rx's
- Provide Convenience, Value & Excellent Service
- Emergency Fills Available at Retail Pharmacies

# Your Service Team

- Maggie Cook, VP Sales & Marketing
- Zoe Baker, Account Manager
- Karen Sweetland, Account Supervisor
- Sara Farrell, Account Supervisor
- Todd Menard, Director of Client Services
- David Schryver, Pharm.D & Clinical Manager
- Ron Romano, R.Ph. & Clinical Pharmacist
- Nathan Kelley, Comptroller
- Matt McCoy, Business Analyst
- Mallory Graves, Lead Member Service Representative



**Our Focus is You.**

**QUESTIONS?**

**THANK YOU!**